

## FIRST QUARTER 2020

## INSR INSURANCE GROUP ASA

inss

## Q1 2020 Highlights

| 12m Net Earned Premium |  |  |
| :---: | :---: | :---: |
| Growth* | Net Result (MNOK) | Solvency Ratio |
| $-1 \%$ | -26.6 | $117 \%$ |
| Continued -22.8 |  |  |
| $83 \%$ | Net Loss Ratio* | Gross Combined Ratio* |
|  | $82 \%$ | $107 \%$ |

Significant improvement in loss ratio since Q1 2019
Small investment loss of NOK 1 mn in turbulent market
Aiming for profitable 2020 following two years of strong actions

Gross Combined Ratio*


Gross Loss Ratio*


Net Earned Prem. (MNOK)*


[^0]
## Consolidated Key Figures*

| (MNOK except otherwise stated) | Q1 2020 | Q1 2019 | FY 2019 |
| :--- | ---: | ---: | ---: |
| Gross premium earned | 303,9 | 332,4 | $1.317,9$ |
| Gross claims incurred | $(251,7)$ | $(326,5)$ | $(1.027,2)$ |
| Sales costs | $(27,2)$ | $(38,1)$ | $(155,9)$ |
| Insurance-related administration costs | $(48,2)$ | $(46,6)$ | $(185,2)$ |
| Gross underwriting result | $(23,2)$ | $(78,8)$ | $(50,4)$ |
| Reinsurance share of premium | $(115,9)$ | $(141,7)$ | $(545,9)$ |
| Reinsurance share of gross claims incurred | 97,8 | 146,8 | 438,0 |
| Commission received | 24,5 | 21,3 | 114,2 |
| Reinsurance result | 6,4 | $\mathbf{2 6 , 3}$ | 6,4 |
| Net earned premium ${ }^{1)}$ | 187,9 | 190,7 | 772,0 |
| Net claims incurred | $(153,8)$ | $(179,7)$ | $(589,2)$ |
| Net costs | $(51,0)$ | $(63,4)$ | $(226,9)$ |
| Net underwriting result ${ }^{2)}$ | $(16,9)$ | $(52,4)$ | $\mathbf{( 4 4 , 0 )}$ |
| Investment income | $(0,9)$ | 5,4 | 11,9 |
| Other items ${ }^{3)}$ | $(5,0)$ | $(3,5)$ | $(15,5)$ |
| Net result from continued operations | $(22,8)$ | $(50,5)$ | $(47,6)$ |
| Result from discontinued op's incl. OCI | $(3,7)$ | $(18,9)$ | $(44,5)$ |
| Net result | $(26,6)$ | $(69,5)$ | $(92,1)$ |
| Gross loss ratio | $82,8 \%$ | $98,4 \%$ | $77,9 \%$ |
| Gross sales ratio | $9,0 \%$ | $11,5 \%$ | $11,8 \%$ |
| Gross cost ratio | $24,8 \%$ | $25,5 \%$ | $25,9 \%$ |
| Gross combined ratio | $107,7 \%$ | $123,9 \%$ | $103,8 \%$ |
| Net loss ratio | $81,9 \%$ | $94,2 \%$ | $76,3 \%$ |
| Net cost ratio | $27,1 \%$ | $33,4 \%$ | $29,4 \%$ |
| Net combined ratio | $109,0 \%$ | $127,6 \%$ | $105,7 \%$ |
| Solvency ratio | $117 \%$ | $135 \%$ | $153 \%$ |
| Earnings per (diluted) share | $(0,18)$ | $(0,52)$ | $(0,67)$ |

*) Restated, excluding discontinued business in Denmark 1) Includes other insurance related income 2) Includes unexpired risk 3) Includes interest paid, currency effects, other income and costs, and other comprehensive income (OCI)

Total Net Result


Net Loss Ratio*
Net Combined Ratio*

## Message from the CEO

In the first quarter, costs were as estimated and the investment portfolio was stable, which is a good outcome in a difficult environment. It underpins that we are in the business of taking insurance risk, not investment risk. The first quarter is always the most challenging due to the winter season, but our loss ratio improved from $98 \%$ last year to $83 \%$ this year. This improvement shows that we are getting our house in order. On a rolling twelve months period we have a loss ratio of $74 \%$, closing in on our targets.

Following the acquisition of Nemi, 2018 and 2019 were used to integrate, right size, and prune two companies of equal size. This rather complex process, where we also stopped writing Danish business, has given a leaner and more streamlined operation. Consequently, in line with expectations, we are not growing the top line this quarter.

Since last fall, we have been exposed to two different viruses, last September we suffered a ransomware attack, and currently we are all affected by Covid-19. The ransomware attack made it necessary to implement planned IT improvements earlier. We now have a fully functional and top modern cloud solution. Also, customer and end customer functionality has been developed, including a top-
notch sales solution and some self-service claims handling functionality. External web pages and self-servicing portals are about to be relaunched, which will be positive for our growth trajectory. Both costs and top line were negatively affected during the reconstruction phase, but the IT investments have improved our position. The whole organization has done a tremendous effort, ranging from servicing Nemi customers who previously used self-service tools, to rebuilding reports. I would like to extend my gratitude to all my colleagues!

With IT improvements behind us, Insr was well prepared for the operational impact of Covid-19. Inst's cloud-based home office environment was fully functional already March $11^{\text {th }}$. In some areas we actually see improved performance; our call centre response time has improved during the pandemic and the Nemi franchisees report a higher activity.

The sales pipeline is still looking good with several interesting opportunities. The Covid-19 situation might slow onboarding. I trust these opportunities will fuel significant growth in the years to come.

Despite a difficult macro environment, we expect positive results next quarters, thereby securing a profitable 2020 and an improved capital base.


Chief Executive Officer

## First Quarter 2020 Results

## General summary

Starting this quarter, we will report the Norwegian business as two segments, Own brands and External brands. Own brands consist primarily of Nemi but also includes results in legacy Vardia business and other old brands in Norway, whilst External brands is composed of the portfolios of our partner customers.

Net earned premium in the first quarter, including other insurance related income, was NOK 187.9 million (NOK 190.7 million).

Gross and net loss ratios were 82.8\% and 81.9\% respectively ( $98.4 \%$ and $94.2 \%$ ). Loss ratios are significantly improved from one year ago, but loss ratios are coming down more slowly than expected, with the increased premium per policy.

The gross cost ratio was as expected at $24.8 \%$ (25.5\%).

Gross combined ratio was 107.7\% (123.7\%). Net combined ratio was 109.0\% (127.5\%).

The Danish operations post a small gain in the quarter, however sliding scale reinsurance provisions have been re-estimated, giving a loss in discontinued business of NOK 3.7 including currency effects in other comprehensive income.

The loss ceded to reinsurers is NOK 6.4 million this quarter (NOK 26.3 million).

Net underwriting result for the quarter was a loss of NOK 16.9 million (NOK 52.4 million loss).

The investment result was a loss of NOK 0.9 million (gain of NOK 5.4 million.) The market turbulence also impacted Insr's low-risk portfolio. However, this unrealised loss was more than reverted in April.

The net result was a loss of NOK 26.6 million (loss of NOK 69.5).

Premium

| (MNOK except otherwise stated) | Q1 2020 | Q1 2019 | FY 2019 |
| :--- | ---: | ---: | ---: |
| Gross written premium Norway | 282,7 | 335,2 | $1.233,7$ |
| Gross earned premium Norway | 303,8 | 331,6 | $1.311,3$ |
| Net earned premium Norway | 187,9 | 190,7 | 765,4 |
| Gross written premium Own brands | 204,6 | 227,1 | 847,4 |
| Gross earned premium Own brands | 210,4 | 238,3 | 907,4 |
| Net earned premium Own brands | 131,2 | 139,0 | 541,4 |
| Gross written premium External brands | 78,1 | 108,1 | 386,3 |
| Gross earned premium External brands | 93,4 | 93,3 | 403,8 |
| Net earned premium External brands | 56,7 | 51,7 | 223,9 |

Net earned premium in the quarter was NOK 187.9 million (NOK 190.7 million). Gross earned premium was NOK 303.8 million (NOK 331.6 million) and Gross written premium NOK 282.7 million (NOK 335.2 million). As also commented in the fourth quarter results, a strong focus on profitability has led to cancellation of some
distribution partnerships and some intended churn. This reduces the top line but is part of the normal pruning activity in our business, both within own and external brands. Adapting to Covid-19 restrictions has impacted sales in the quarter, but the sales figures have started increasing again.


[^1]
## Claims

| (MNOK except otherwise stated) | Q1 2020 | Q1 2019 | FY 2019 |
| :--- | ---: | ---: | ---: |
| Gross claims | $(251,7)$ | $(326,5)$ | $(1.027,2)$ |
| Ceded claims | 97,8 | 146,8 | 438,0 |
| Net claims | $(153,8)$ | $(179,7)$ | $(589,2)$ |
| Gross loss ratio | $82,8 \%$ | $98,2 \%$ | $77,9 \%$ |
| Ceded loss ratio | $84,4 \%$ | $103,6 \%$ | $80,2 \%$ |
| Net loss ratio | $81,9 \%$ | $94,2 \%$ | $76,3 \%$ |
| Gross claims Own brands | $(165,3)$ | $(197,9)$ | $(617,2)$ |
| Net claims Own brands | $(102,2)$ | $(112,9)$ | $(366,8)$ |
| Gross loss ratio Own brands | $78,6 \%$ | $83,0 \%$ | $68,0 \%$ |
| Net loss ratio Own brands | $77,9 \%$ | $81,3 \%$ | $67,7 \%$ |
|  |  |  |  |
| Gross claims External brands | $(86,4)$ | $(128,6)$ | $(410,0)$ |
| Net claims External brands | $(51,7)$ | $(66,7)$ | $(222,4)$ |
| Gross loss ratio External brands | $92,5 \%$ | $137,8 \%$ | $101,5 \%$ |
| Net loss ratio External brands | $91,1 \%$ | $130,9 \%$ | $99,3 \%$ |

The gross loss ratio for continued business in the quarter was 82.8\% (98.4\%).

Run-off effects are small in the first quarter, as they were one year ago, approximately $1 \%$-point loss this quarter. The reserving policy is the same and reserves at the same level as one year ago.

## Sales and Administration Costs

Sales costs of NOK 27.2 million (NOK 38.1 million) give a sales cost ratio of $9.0 \%$ ( $11.5 \%$ ). This reflects somewhat lower sales in the quarter.

Administration costs for Norway were NOK 48.2 million (NOK 46.6 million), giving a gross administration cost ratio of 15.9\% (14.0\%). Additional efforts were required in the year end closing, as some accounting files and processes were hampered by the cyber-attack in the autumn. A claim on Nemi's previous owner Alpha Insurance AS of NOK 1.7 million was written off.

The net loss ratio was slightly better than the gross loss ratio at $81.9 \%$ (94.2\%). Loss ratios are almost on target for own brands, whilst the loss ratios for external brands are still improving.

Accelerated IT investments are primarily visible in the cash flow and solvency capital. NOK 10.6 million in investments in a modernised IT infrastructure have been capitalised this quarter. In the first quarter, the IT investments primarily improve the sales flow for tied agents and selfservice reporting of claims.

Gross cost ratio was $24.8 \%$ (25.5\%).

## Investment income and Financial expenses

Net loss from financial assets and interest income was NOK 0.9 million in the quarter (a gain of NOK 5.4 million). Even the low risk portfolio of Insr was impacted by the Covid-19 market turbulence. The portfolio value has more than recovered during April.

The investment portfolio, including cash in bank, is NOK 991 million (NOK 985 million).

Interest expense including other financial expenses was NOK 5.0 million (NOK 3.5 million).

Investment Portfolio incl. cash


Solvency Ratio


Financial position and liquidity

## Consolidated financial position and solvency capital

As of March 31 ${ }^{\text {st }}, 2020$, total assets amounted to NOK 2501.7 million (NOK 2767.8 million one year ago). Total equity amounted to NOK 367.4 million (NOK 312.6 million).

The solvency ratio at the end of the quarter was $117 \%$, significantly down from $147 \%$ at the end of last quarter but well above the regulatory requirement of $100 \%$.

The Solvency Capital Requirement (SCR) as of March $31^{\text {st }}$ was NOK 312 million, up NOK 10 million from fourth quarter (NOK 303 million), primarily due to lower discount rates on the insurance liabilities.

The Eligible Solvency II Capital is NOK 369 million, significantly down from NOK 444 million at the end of fourth quarter. As shown in the table, around half the reduction in core Tier 1 is due to the loss in the quarter. In addition, Tier 1 capital primarily falls due to applying a lower discount rate to the insurance liabilities, following the market turbulence. Solvency II treats several balance-sheet items differently to IFRS, such as deducting the NOK 5 million increase in capitalised IT investments and a reduction of NOK 7 million received but not earned reinsurance commission (RDAC). When the core Tier 1 capital falls, less Tier 1 hybrid may be included, and this reduces eligible capital by NOK 17 million. Tier 2 and Tier 3 capital usage increases with NOK 5 million due to NOK 10 million higher SCR.

| Q4 '19 | 444 |
| :--- | ---: |
| Q1 P\&L | -27 |
| Diff ASA P\&L | -8 |
| RDAC | -7 |
| IT intang. | -5 |
| SII model adj | -22 |
| Misc | 1 |
| T1 Hybrid | -17 |
| SCR=> T2\&3 | 5 |
| Q1 '20 | $\mathbf{3 6 5}$ |

## SOLVENCY CAPITAL (MNOK)

| Core Tier 1 | 167 |
| :--- | ---: |
| Tier 1 Hybrid | 42 |
| Tier 2 | 146 |
| Tier 3 | 10 |
| Eligible capital | $\mathbf{3 6 5}$ |

The solvency figures are as reported to the Norwegian FSA (NFSA) for Insr Insurance Group ASA unconsolidated.



## Consolidated cash flow

Cash flow from operations in the first quarter was negative with NOK 84.6 million (positive NOK 63.2 million). In addition to normal fluctuations between quarters, given Insr's strong liquidity, we decided to support our suppliers during the Covid-19 period by paying more promptly. The cash flow also correlates with premium volume fluctuations.

Capitalised IT investments were NOK 10.6 million in the quarter. NOK 50 million were also invested in fixed income funds.

The Group recorded cash and cash equivalents of NOK 59.0 million as of March 31 ${ }^{\text {st }}, 2020$ (NOK 207.4 million).

## Discontinued business

All activities in Denmark have been transferred to Oslo. There is some additional workload related to establishing new processes for the insured after cancelling agreements with former partners in Denmark. The Danish operations contribute a gain of around NOK 3 million in the quarter despite additional efforts related to taking over tasks from Denmark. Re-estimation of sliding scale
reinsurance commissions for older business pulls down the result from discontinued business with NOK 6.2 million to a loss of NOK 2.7 million.

The gross claims ratio in Denmark in Q1 was 106.4\% due to a continues build-up of reserves on workers compensations insurance. Net premium earned was NOK 18.0 million.

## Outlook

We aim for profitability in 2020. Ongoing price increases and pruning will continue to improve the loss ratios, and Q1 claims are normally worse than the remaining three quarters of the year. We do not foresee a deterioration of results due to Covid19. However, lower activity in Norway during Covid-19-restrictions is likely to impact growth, thus making previous guiding on growth uncertain. Gross volume from the franchise concept under the Nemi brand is expected to be stable. New customers are expected to add volume towards the end of 2020 and thereafter. The pipeline of potential customers makes us confident that Insr will continue to attract new business in the coming quarters.

The risk appetite of Insr has been unchanged since Solvency II was introduced, stating that actions will be considered if the solvency ratio falls below $130 \%$, Over time we intend to operate above $150 \%$. The current solvency ratio is above all
regulatory requirements, but below internal targets. The capital is expected to be sufficient to handle insurance result volatility and the capital will grow with the expected profit over the coming quarters. The Board is closely monitoring the capital situation.

Re-structuring has created a leaner and more focused company, that we expect to perform well in the years to come. We will continue investing in the IT platform supporting a lean and swift implementation process for our partners. The last two quarters have demonstrated Insr's ability to implement IT platform improvements. This will contribute to strong partnerships that deliver excellent and innovative risk mitigation and services to the end customers of our partners.

Insr reiterates its medium-term targets of a gross combined ratio of 90-92\% and low double-digit growth in net earned premium.

Oslo, May $13^{\text {th }}, 2020$
The Board of Directors Insr Insurance Group ASA

## Group Financial Statements

| Condensed Consolidated Income Statement <br> (NOK 1,000) <br>  <br> Premium income <br> Gross premium earned <br> Reinsurance share of premium | Note | Q1 2020 | Q1 2019 | FY 2019 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Premium earned for own account | 2,3 | 303.835 | 331.636 | 1.311 .256 |
| Other insurance-related income |  | $(115.932)$ | $(141.686)$ | $(545.884)$ |
| Net premium incl. other insurance related income | 187.904 | 189.950 | 765.372 |  |

Claims

| Gross claims incurred | 2,3 | (251.692) | (326.452) | (1.027.211) |
| :---: | :---: | :---: | :---: | :---: |
| Reinsurance share of gross claims incurred |  | 97.842 | 146.772 | 438.048 |
| Claims incurred for own account |  | (153.849) | (179.680) | (589.164) |
| Operating expenses |  |  |  |  |
| Sales costs |  | (27.198) | (38.136) | (155.942) |
| Insurance-related administration costs | 7 | (48.228) | (46.563) | (185.169) |
| Commission received |  | 24.459 | 21.255 | 114.243 |
| Total operating expenses for own account |  | (50.967) | (63.444) | (226.868) |
| Unexpired risk |  | 0 | 0 | 0 |
| Technical result | 2,3 | (16.875) | (52.433) | (44.001) |
| Non-technical result |  |  |  |  |
| Investment income |  | (1.272) | 4.758 | 9.469 |
| Interest income and other income | 7 | 323 | 691 | 2.450 |
| Interest expense and other expenses | 7 | (5.023) | (3.539) | (15.526) |
| Non-technical result |  | (5.972) | 1.910 | (3.607) |
| Result before tax |  | (22.847) | (50.523) | (47.608) |
| Tax |  | 0 | 0 | 0 |
| Net result from continued operations before OCI |  | (22.847) | (50.523) | (47.608) |
| Profit/Loss from discontinued operations | 3 | (2.784) | (19.332) | (44.549) |
| Net result from total operations before OCI |  | (25.631) | (69.855) | (92.157) |
| Currency translation effects |  | (928) | 389 | 65 |
| Total other comprehensive income (loss) |  | (928) | 389 | 65 |
| Total comprehensive income (loss) |  | (26.559) | (69.466) | (92.092) |
| Diluted weighted average number of shares | 5 | 148.167 | 134.699 | 137.060 |
| Diluted earnings (loss) per share | 5 | $(0,18)$ | $(0,52)$ | $(0,67)$ |

Condensed Consolidated Statement of Financial Position (NOK 1,000)

| ASSETS | Note | 31.03 .2020 | 31.03 .2019 | 31.12 .2019 |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Intangible assets |  |  |  |  |  |
| Goodwill | 4 | 219352 | 219371 | 219352 |  |
| Other intangible assets | 4 | 62870 | 64410 | 57404 |  |
| Total intangible assets |  | 282222 | 283781 | 276755 |  |


| Investments |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Investments in shares and parts | 7 | 413 | 4761 | 391 |
| Bonds and other fixed-income securities | 6,7 | 931936 | 772810 | 867491 |
| Total investments |  | 932349 | 777571 | 867882 |


| Reinsurance share of gross technical provisions |  |  |  |
| :--- | :--- | :--- | :--- |
| Reinsurance share of gross premium provisions | 228127 | 368333 | 269061 |
| Reinsurance share of gross claims provisions | 385086 | 418073 | 389956 |
| Total reinsurance share of gross technical provisions | $\mathbf{6 1 3} 213$ | $\mathbf{7 8 6 4 0 6}$ | $\mathbf{6 5 9 0 1 7}$ |

## Receivables

Receivables in connection with direct insurance and

| reinsurance | 7 | 531375 | 658989 | 337627 |
| :--- | :--- | :--- | :--- | :--- |

$\begin{array}{llll}\text { Receivables in connection with associates } & 0 & 029570\end{array}$

| Other receivables | 6,7 | 41593 | 25071 | 29763 |
| :--- | ---: | ---: | ---: | ---: |
| Total receivables | 572968 | 684060 | 596959 |  |

## Other assets

| Cash and cash equivalents | 7 | 59048 | 207438 | 204475 |
| :--- | ---: | ---: | ---: | ---: |
| Plant and equipment |  | 11797 | 16426 | 13138 |
| Total other assets |  | 70845 | $\mathbf{2 2 3 8 6 4}$ | $\mathbf{2 1 7 6 1 3}$ |


| Prepaid expenses and earned income not received |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Prepaid costs and earned income not received | 7 | 30080 | 12131 | 22009 |
| Total prepaid expenses and earned income not received |  | 30080 | 12131 | 22009 |
|  | $\mathbf{2 5 0 1 6 7 8}$ | $\mathbf{2 7 6 7 8 1 3}$ | $\mathbf{2 6 4 0 2 3 7}$ |  |
| Total assets |  |  |  |  |


| Condensed Consolidated Statement of Financial Position (NOK 1,000) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| EQUITY AND LIABILITIES | Note | 31.03.2020 | 31.03.2019 | 31.12.2019 |
| Paid-in equity |  |  |  |  |
| Share capital |  | 118534 | 107759 | 118534 |
| Share premium |  | 1542267 | 1449333 | 1542267 |
| Total paid-in equity |  | 1660801 | 1557092 | 1660801 |
| Other equity |  | (1396 574) | (1342 855) | (1372 053) |
| Other reserves |  | 9185 | 11967 | 9076 |
| Provision for Natural Perils Fund |  | 36648 | 27297 | 38686 |
| Provision for Guarantee scheme |  | 57363 | 59147 | 57363 |
| Total equity |  | 367423 | 312648 | 393873 |
| Subordinated loans |  | 151356 | 149296 | 151323 |

Technical provisions

| Gross premium reserve | 629148 | 866952 | 675779 |
| :--- | ---: | ---: | ---: |
| Gross claims reserve | 861390 | 815086 | 846548 |
| Total technical provisions | $\mathbf{1 4 9 0 5 3 8}$ | $\mathbf{1 6 8 2 0 3 8}$ | $\mathbf{1 5 2 2 3 2 7}$ |


| Premium deposits from reinsurance companies | 0 | 8990 | 0 |
| :--- | :--- | :--- | :--- |

Accrued liabilities

| Pension liabilities | 3013 | 3013 | 3013 |
| :--- | :--- | :--- | :--- |
| Total Accrued liabilities | 3013 | 3013 | 3013 |

Financial liabilities

| Liabilities in connection with direct insurance and reinsurance | 7 | 215625 | 316373 | 261880 |
| :---: | :---: | :---: | :---: | :---: |
| Other liabilities | 7 | 167278 | 160487 | 169436 |
| Total financial liabilities |  | 382902 | 476860 | 431316 |
| Accrued costs and received unearned income | 7 | 106445 | 134968 | 138385 |
| Total liabilities |  | 2134255 | 2455165 | 2246364 |
| Total equity and liabilities |  | 2501678 | 2767813 | 2640237 |

Condensed Consolidated Statement of Changes in Equity
(NOK 1,000)

|  | Share capital | Share premium | Other equity | Other reserves | Natural Perils Pool | Guarantee scheme | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Equity as at 1st January 2019 | 107.759 | 1.449.333 | (1.272.145) | 11.088 | 26.052 | 59.147 | 381.234 |
| Capital increase | 10.775 | 92.934 |  |  |  |  | 103.709 |
| Share issue expenses |  |  |  | (2.488) |  |  | (2.488) |
| Changes in provisions |  |  | (13.448) | 2.598 | 12.634 | (1.784) | 0 |
| Option expenses |  |  | 5.860 | (2.013) |  |  | 3.848 |
| Result from continued operation |  |  | (47.609) |  |  |  | (47.609) |
| Result from disc. Operations |  |  | (44.549) |  |  |  | (44.549) |
| Other changes |  |  | (334) |  |  |  | (334) |
| Other result components |  |  | 65 |  |  |  | 65 |
| Equity as at 31st |  |  |  |  |  |  |  |
| December 2019 | 118.534 | 1.542.267 | (1.372.160) | 9.185 | 38.686 | 57.363 | 393.875 |


| Equity as at 1st January |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 2 0}$ | $\mathbf{1 1 8 . 5 3 4}$ | $\mathbf{1 . 5 4 2 . 2 6 7}$ | $\mathbf{( 1 . 3 7 2 . 1 6 0 )}$ | $\mathbf{9 . 1 8 5}$ | $\mathbf{3 8 . 6 8 6}$ | $\mathbf{5 7 . 3 6 3}$ | $\mathbf{3 9 3 . 8 7 5}$ |
| Changes in provisions |  |  | 2.038 |  | $(2.038)$ | 0 |  |
| Option expenses |  | 108 |  |  | 108 |  |  |
| Profit before OCI |  | $(25.631)$ |  |  | $(25.631)$ |  |  |
| Other result components <br> Equity as at 31st March <br> $\mathbf{2 0 2 0}$ |  | $(928)$ |  |  | $(928)$ |  |  |

Condensed Consolidated Statement of Cash Flow
(NOK 1,000)
Q1 2020 Q1 $2019 \quad$ FY 2019

Cash flow from operations

| Paid in premiums | 320.074 | 448.450 | 1.538 .617 |
| :--- | ---: | ---: | ---: |
| Paid claims | $(312.881)$ | $(354.985)$ | $(1.182 .954)$ |
| Received from (Paid to) reinsurers | $(20.762)$ | 17.747 | $(54.063)$ |
| Paid operating expenses | $(75.256)$ | $(64.613)$ | $(238.244)$ |
| Interest income/-expense | $(2.452)$ | 0 | $(8.155)$ |
| Other including traffic insurance tax | 6.628 | 16.634 | 10.281 |
| Net cash flow from operations | $(84.650)$ | $\mathbf{6 3 . 2 3 3}$ | 65.482 |

Cash flow from investment activities

| Investments in assets | $(10.628)$ | 7.011 | $(2.283)$ |
| :--- | ---: | ---: | ---: |
| Investments in fixed income funds | $(50.000)$ | $(620)$ | $(95.782)$ |
| Net cash flow from investment activities | $(60.628)$ | $\mathbf{6 . 3 9 1}$ | $\mathbf{( 9 8 . 0 6 5 )}$ |

Cash flow from financial activities

| Proceeds from issued capital | 0 | 0 | 101.381 |
| :--- | ---: | ---: | ---: |
| Repayment of lease liabilities | $(2.310)$ | $(1.866)$ | $(9.098)$ |
| Receipts of repayment on lease receivables | 1.061 | 825 | 5.304 |
| Net cash flow from financing activities | $(1.250)$ | $(1.041)$ | 97.587 |


| Exchange rate differences on cash and cash equivalents | 1.101 | $(263)$ | 353 |
| :--- | ---: | ---: | ---: |
| Net cash flow for the period | $(145.427)$ | 68.320 | 65.357 |


| Cash and cash equivalents at the beginning of the period | 204.475 | 139.118 | 139.118 |
| :--- | ---: | ---: | ---: |
| Cash and cash equivalents at the end of the period | 59.048 | 207.438 | 204.475 |
| Net cash flow for the period | $\mathbf{( 1 4 5 . 4 2 7 )}$ | $\mathbf{6 8 . 3 2 0}$ | $\mathbf{6 5 . 3 5 7}$ |

## Specification of cash and cash equivalents

| Cash in bank | 46.646 | 184.983 | 192.436 |
| :--- | ---: | ---: | ---: |
| Restricted cash | 12.402 | 22.455 | 12.039 |
| Total cash and cash equivalents | 59.048 | $\mathbf{2 0 7 . 4 3 8}$ | $\mathbf{2 0 4 . 4 7 5}$ |

## Notes to the Financial Statements

## NOTE 1 Accounting principles

These interim accounts have been prepared according to IFRS and IAS 34 Interim Financial Reporting, and are in line with the principles described in the annual report for 2019. For further information, please see the annual report.

There are no significant effects from adoption of new standards effective as of 1 January 2020. The Group has not early adopted any other standard that has been issued but is not yet effective.

## NOTE 2 Segment information

From 01.01.2020 Insr will report the Norwegian business as two segments, Own brands and External brands. Own brands consist primarily of Nemi but also includes results in legacy Vardia business and other old brands in Norway, whilst External brands is composed of the portfolios of our partner customers.

| Own brands (NOK 1,000) | Q1 2020 | Q1 2019 | FY 2019 |
| :--- | ---: | ---: | ---: |
| Premium income |  |  |  |
| Gross premium earned | 210.426 | 238.329 | 907.425 |
| Reinsurance share of premium | $(79.267)$ | $(100.118)$ | $(372.654)$ |
| Premium earned for own account | 131.159 | 138.211 | 534.770 |
| Other insurance-related income | 38 | 741 | 6.659 |
| Net premium incl. other insurance related income | 131.197 | 138.952 | 541.429 |

## Claims

| Gross claims incurred | $(165.306)$ | $(197.875)$ | $(617.163)$ |
| :--- | ---: | ---: | ---: |
| Reinsurance share of gross claims incurred | 63.109 | 84.941 | 250.362 |
| Claims incurred for own account | $(102.197)$ | $(112.935)$ | $(366.801)$ |
| Operating expenses |  |  |  |
| Sales costs | $(20.409)$ | $(22.415)$ | $(87.763)$ |
| Insurance-related administration costs | $(36.572)$ | $(31.431)$ | $(134.475)$ |
| Commission received | 16.632 | 15.019 | 76.788 |
| Total operating expenses for own account | $\mathbf{( 4 0 . 3 4 9 )}$ | $\mathbf{( 3 8 . 8 2 7 )}$ | $\mathbf{( 1 4 5 . 4 5 0 )}$ |
| Unexpired risk | 0 | 0 | $\mathbf{0}$ |
| Technical result | $\mathbf{( 1 1 . 3 4 8 )}$ | $\mathbf{( 1 2 . 8 0 9 )}$ | $\mathbf{2 9 . 1 7 9}$ |


| Gross loss ratio | $78,5 \%$ | $82,8 \%$ | $67,5 \%$ |
| :--- | :--- | :--- | :--- |
| Gross cost ratio | $27,1 \%$ | $22,5 \%$ | $24,3 \%$ |
| Net loss ratio | $77,9 \%$ | $81,3 \%$ | $67,7 \%$ |
| Net cost ratio | $30,8 \%$ | $27,9 \%$ | $26,9 \%$ |


| External brands (NOK 1,000) | Q1 2020 | Q1 2019 | FY 2019 |
| :--- | ---: | ---: | ---: |
| Premium income |  |  |  |
| Gross premium earned | 93.410 | 93.307 | 403.832 |
| Reinsurance share of premium | $(36.665)$ | $(41.568)$ | $(173.230)$ |
| Premium earned for own account | 56.745 | 51.740 | 230.602 |
| Other insurance-related income |  |  |  |
| Net premium incl. other insurance related income | $\mathbf{5 6 . 7 4 5}$ | $\mathbf{5 1 . 7 4 0}$ | $\mathbf{2 3 0 . 6 0 2}$ |

Claims

| Gross claims incurred | $(86.385)$ | $(128.577)$ | (410.049) |
| :--- | ---: | ---: | ---: |
| Reinsurance share of gross claims incurred | 34.733 | 61.831 | 187.685 |
| Claims incurred for own account | $\mathbf{( 5 1 . 6 5 3 )}$ | $\mathbf{( 6 6 . 7 4 5 )}$ | $\mathbf{( 2 2 2 . 3 6 3 )}$ |


| Operating expenses |  |  |  |
| :--- | ---: | ---: | ---: |
| Sales costs | $(6.789)$ | $(15.722)$ | $(68.179)$ |
| Insurance-related administration costs | $(11.657)$ | $(15.132)$ | $(50.694)$ |
| Commission received | 7.827 | 6.236 | 37.455 |
| Total operating expenses for own account | $\mathbf{( 1 0 . 6 1 9 )}$ | $\mathbf{( 2 4 . 6 1 8 )}$ | $\mathbf{( 8 1 . 4 1 8 )}$ |
| Unexpired risk | 0 | 0 | 0 |
| Technical result | $\mathbf{( 5 . 5 2 7 )}$ | $\mathbf{( 3 9 . 6 2 3 )}$ | $\mathbf{( 7 3 . 1 7 9 )}$ |


| Gross loss ratio | $92,5 \%$ | $137,8 \%$ | $101,5 \%$ |
| :--- | ---: | ---: | ---: |
| Gross cost ratio | $19,7 \%$ | $33,1 \%$ | $29,4 \%$ |
| Net loss ratio | $91,0 \%$ | $129,0 \%$ | $96,4 \%$ |
| Net cost ratio | $18,7 \%$ | $47,6 \%$ | $35,3 \%$ |


| Total (NOK 1,000) | Q1 2020 | Q1 2019 | FY 2019 |
| :--- | ---: | ---: | ---: |
| Premium income |  |  |  |
| Gross premium earned | 303.835 | 331.636 | 1.311 .256 |
| Reinsurance share of premium | $(115.932)$ | $(141.686)$ | $(545.884)$ |
| Premium earned for own account | $\mathbf{1 8 7 . 9 0 4}$ | $\mathbf{1 8 9 . 9 5 1}$ | $\mathbf{7 6 5 . 3 7 2}$ |
| Other insurance-related income | 38 | 741 | 6.659 |
| Net premium incl. other insurance related income | $\mathbf{1 8 7 . 9 4 2}$ | $\mathbf{1 9 0 . 6 9 2}$ | $\mathbf{7 7 2 . 0 3 1}$ |

Claims

| Gross claims incurred | $(251.692)$ | $(326.452)$ | $(1.027 .211)$ |
| :--- | ---: | ---: | ---: |
| Reinsurance share of gross claims incurred | 97.842 | 146.772 | 438.048 |
| Claims incurred for own account | $\mathbf{( 1 5 3 . 8 4 9 )}$ | $\mathbf{( 1 7 9 . 6 8 0 )}$ | $\mathbf{( 5 8 9 . 1 6 4 )}$ |


| Operating expenses |  |  |  |
| :--- | ---: | ---: | ---: |
| Sales costs | $(27.198)$ | $(38.136)$ | $(155.942)$ |
| Insurance-related administration costs | $(48.228)$ | $(46.563)$ | $(185.169)$ |
| Commission received | 24.459 | 21.255 | 114.243 |
| Total operating expenses for own account | $\mathbf{( 5 0 . 9 6 7 )}$ | $\mathbf{( 6 3 . 4 4 5 )}$ | $\mathbf{( 2 2 6 . 8 6 8 )}$ |
| Unexpired risk | 0 | 0 | 0 |
| Technical result | $\mathbf{( 1 6 . 8 7 5 )}$ | $\mathbf{( 5 2 . 4 3 3 )}$ | $\mathbf{( 4 4 . 0 0 0 )}$ |


| Gross loss ratio | $82,8 \%$ | $98,2 \%$ | $77,9 \%$ |
| :--- | :--- | :--- | :--- |
| Gross cost ratio | $24,8 \%$ | $25,5 \%$ | $25,9 \%$ |
| Net loss ratio | $81,9 \%$ | $94,2 \%$ | $76,3 \%$ |
| Net cost ratio | $27,1 \%$ | $33,3 \%$ | $29,4 \%$ |

## NOTE 3 Discontinued operations

On September $18^{\text {th }}, 2019$, Insr announced that the company is no longer writing insurance in Denmark with immediate effect. The office in Denmark would be closed. The business redefined as discontinued operations represents the geographic area Denmark, defined earlier as an operating segment. Sweden was discontinued in 2016.

The results of these two foreign operations are presented as "discontinued operations" according to IFRS 5. Historic figures have been restated to present comparable figures for both continued and discontinued operations.

In the third quarter, head office administration costs related to Denmark were allocated to discontinued operations. The same adjustments were made to segment figures for the first half of 2019 and 2018.

Condensed Consolidated Income Statement
(NOK 1,000)
2020
NO Q1 2020 DK/SE Q1 2020 Total Q1 2020

| Premium income |  |  |  |
| :--- | ---: | ---: | ---: |
| Gross premium earned | 303.835 | 27.744 | 331.579 |
| Reinsurance share of premium | $(115.932)$ | $(9.700)$ | $(125.631)$ |
| Premium earned for own account | 187.904 | $\mathbf{1 8 . 0 4 5}$ | 205.948 |
| Other insurance-related income | 38 | 0 | 38 |
| Net premium incl. other insurance related income | 187.941 | 18.045 | $\mathbf{2 0 5 . 9 8 6}$ |

Claims

| Gross claims incurred | (251.692) | (29.530) | (281.222) |
| :---: | :---: | :---: | :---: |
| Reinsurance share of gross claims incurred | 97.842 | 13.552 | 111.394 |
| Claims incurred for own account | (153.849) | (15.978) | (169.828) |
| Operating expenses |  |  |  |
| Sales costs | (27.198) | 5.075 | (22.123) |
| Insurance-related administration costs | (48.228) | (5.900) | (54.128) |
| Commission received | 24.459 | 2.209 | 26.667 |
| Total operating expenses for own account | (50.967) | 1.383 | (49.584) |
| Unexpired risk | 0 | 0 | 0 |
| Technical result | (16.875) | 3.450 | (13.425) |
| Non-technical result |  |  |  |
| Investment income | (1.272) | 0 | (1.272) |
| Interest income and other income | 323 | 1 | 324 |
| Interest expense and other expenses | (5.023) | (6.234) | (11.257) |
| Non-technical result | (5.972) | (6.233) | (12.205) |
| Result before tax | (22.847) | (2.784) | (25.631) |
| Tax | 0 | 0 | 0 |
| Net result from total operations before OCl | (22.847) | (2.784) | (25.631) |
| Currency translation effects | 0 | (928) | (928) |
| Total other comprehensive income (loss) | 0 | (928) | (928) |
| Total comprehensive income (loss) | (22.847) | (3.712) | (26.559) |
| Diluted weighted average number of shares | 148.167 | 148.167 | 148.167 |
| Diluted earnings (loss) per share | $(0,15)$ | $(0,03)$ | $(0,18)$ |
|  |  |  |  |
| Gross claims ratio | 82,8\% | 106,4\% | 84,8\% |
| Gross cost ratio | 24,8\% | 3,0\% | 23,0\% |
| Net loss ratio | 81,9\% | 88,5\% | 82,5\% |
| Net cost ratio | 27,1\% | -7,7\% | 24,1\% |


| Condensed Consolidated Income Statement Continued <br> (NOK 1,000) |  |  |  |
| :--- | ---: | ---: | ---: |
| $\mathbf{2 0 1 9}$ | NO Q1 2019 | DK/SE Q1 | Total Q1 |
| Premium income |  | 2019 | 2019 |
| Gross premium earned | 331.636 | 62.493 | 394.129 |
| Reinsurance share of premium | $(141.686)$ | $(23.223)$ | $(164.909)$ |
| Premium earned for own account | 189.950 | 39.270 | 229.220 |
| Other insurance-related income | 741 | 0 | 741 |
| Net premium incl. other insurance related income | $\mathbf{1 9 0 . 6 9 1}$ | $\mathbf{3 9 . 2 7 0}$ | $\mathbf{2 2 9 . 9 6 1}$ |

Claims

| Gross claims incurred | $(326.452)$ | $(45.253)$ | $(371.705)$ |
| :--- | ---: | ---: | ---: |
| Reinsurance share of gross claims incurred | 146.772 | 17.046 | 163.818 |
| Claims incurred for own account | $\mathbf{( 1 7 9 . 6 8 0 )}$ | $\mathbf{( 2 8 . 2 0 7 )}$ | $\mathbf{( 2 0 7 . 8 8 7 )}$ |

Operating expenses

| Sales costs | $(38.136)$ | $(28.329)$ | $(66.465)$ |
| :--- | ---: | ---: | ---: |
| Insurance-related administration costs | $(46.563)$ | $(7.096)$ | $(53.659)$ |
| Commission received | 21.255 | 5.030 | 26.285 |
| Total operating expenses for own account | $\mathbf{( 6 3 . 4 4 4 )}$ | $\mathbf{( 3 0 . 3 9 5 )}$ | $\mathbf{( 9 3 . 8 3 9 )}$ |
| Unexpired risk | 0 | 0 | 0 |
| Technical result | $\mathbf{( 5 2 . 4 3 3 )}$ | $\mathbf{( 1 9 . 3 3 2 )}$ | $\mathbf{( 7 1 . 7 6 5 )}$ |


| Non-technical result |  |  |  |
| :--- | ---: | ---: | ---: |
| Investment income | 4.758 | 0 | 4.758 |
| Interest income and other income | 691 | 0 | 691 |
| Interest expense and other expenses | $(3.539)$ | 0 | $(3.539)$ |
| Non-technical result | $\mathbf{1 . 9 1 0}$ | $\mathbf{0}$ | $\mathbf{1 . 9 1 0}$ |
| Result before tax | $\mathbf{( 5 0 . 5 2 3 )}$ | $\mathbf{( 1 9 . 3 3 2 )}$ | $\mathbf{( 6 9 . 8 5 5 )}$ |
| Tax | 0 | 0 | 0 |
| Net result from total operations before OCI | $\mathbf{( 5 0 . 5 2 3 )}$ | $\mathbf{( 1 9 . 3 3 2 )}$ | $\mathbf{( 6 9 . 8 5 5 )}$ |
| Currency translation effects | 0 | 389 | 389 |
| Total other comprehensive income (loss) | $\mathbf{0}$ | $\mathbf{3 8 9}$ | $\mathbf{3 8 9}$ |
| Total comprehensive income (loss) | $\mathbf{( 5 0 . 5 2 3 )}$ | $\mathbf{( 1 8 . 9 4 3 )}$ | $\mathbf{( 6 9 . 4 6 6 )}$ |
| Diluted weighted average number of shares | $\mathbf{1 3 4 . 6 9 9}$ | $\mathbf{1 3 4 . 6 9 9}$ | $\mathbf{1 3 4 . 6 9 9}$ |
| Diluted earnings (loss) per share | $\mathbf{( 0 , 3 8 )}$ | $\mathbf{( 0 , 1 4 )}$ | $\mathbf{( 0 , 5 2 )}$ |


| Gross claims ratio | $98,2 \%$ | $72,4 \%$ | $94,1 \%$ |
| :--- | :--- | :--- | :--- |
| Gross cost ratio | $25,5 \%$ | $56,7 \%$ | $30,4 \%$ |
| Net loss ratio | $94,2 \%$ | $71,8 \%$ | $90,4 \%$ |
| Net cost ratio | $33,1 \%$ | $77,4 \%$ | $40,7 \%$ |

Condensed Consolidated Income Statement Continued
(NOK 1,000)

| NO FY 2019 | DK/SE FY | Total FY |  |
| :--- | ---: | ---: | ---: |
| 2019 |  |  | 2019 |
| Premium income |  |  |  |
| Gross premium earned | 1.311 .256 | 272.507 | 1.583 .763 |
| Reinsurance share of premium | $(545.884)$ | $(105.616)$ | $(651.500)$ |
| Premium earned for own account | 765.372 | $\mathbf{1 6 6 . 8 9 1}$ | $\mathbf{9 3 2 . 2 6 2}$ |
| Other insurance-related income | 6.659 | 0 | 6.659 |
| Net premium incl. other insurance related income | $\mathbf{7 7 2 . 0 3 1}$ | $\mathbf{1 6 6 . 8 9 1}$ | $\mathbf{9 3 8 . 9 2 1}$ |

Claims

| Gross claims incurred | $(1.027 .211)$ | $(217.436)$ | $(1.244 .647)$ |
| :--- | ---: | ---: | ---: |
| Reinsurance share of gross claims incurred | 438.048 | 89.418 | 527.466 |
| Claims incurred for own account | $\mathbf{( 5 8 9 . 1 6 4 )}$ | $(128.019)$ | $(\mathbf{7 1 7 . 1 8 2 )}$ |
| Operating expenses |  |  |  |
| Sales costs | $(155.942)$ | $(47.032)$ | $(202.974)$ |
| Insurance-related administration costs | $(185.169)$ | $(38.072)$ | $(223.241)$ |
| Commission received | 114.243 | 20.618 | 134.861 |
| Total operating expenses for own account | $\mathbf{( 2 2 6 . 8 6 7 )}$ | $\mathbf{( 6 4 . 4 8 5 )}$ | $\mathbf{( 2 9 1 . 3 5 4 )}$ |
| Unexpired risk | $\mathbf{0}$ | $\mathbf{0}$ | $\mathbf{0}$ |
| Technical result | $\mathbf{( 4 4 . 0 0 0 )}$ | $\mathbf{( 2 5 . 6 1 3 )}$ | $\mathbf{( 6 9 . 6 1 5 )}$ |
| Non-technical result |  |  |  |
| Investment income | 9.469 | 0 | 9.469 |
| Interest income and other income | 2.450 | 0 | 2.450 |
| Interest expense and other expenses | $(15.526)$ | $(18.937)$ | $(34.463)$ |
| Non-technical result | $\mathbf{( 3 . 6 0 7 )}$ | $\mathbf{( 1 8 . 9 3 7 )}$ | $\mathbf{( 2 2 . 5 4 4 )}$ |
| Result before tax | $\mathbf{( 4 7 . 6 0 7 )}$ | $\mathbf{( 4 4 . 5 5 0 )}$ | $\mathbf{( 9 2 . 1 5 9 )}$ |
| Tax | 0 | 0 | 0 |
| Net result from total operations before OCI | $\mathbf{( 4 7 . 6 0 7 )}$ | $\mathbf{( 4 4 . 5 5 0 )}$ | $\mathbf{( 9 2 . 1 5 9 )}$ |
| Currency translation effects | 0 | 65 | 65 |
| Total other comprehensive income (loss) | $\mathbf{0}$ | $\mathbf{6 5}$ | $\mathbf{6 5}$ |
| Total comprehensive income (loss) | $\mathbf{( 4 7 . 6 0 7 )}$ | $\mathbf{( 4 4 . 4 8 5 )}$ | $\mathbf{( 9 2 . 0 9 4 )}$ |
| Diluted weighted average number of shares | 137.060 | 137.060 | 137.060 |
| Diluted earnings (loss) per share | $\mathbf{( 0 , 3 5 )}$ | $\mathbf{( 0 , 3 2 )}$ | $\mathbf{( 0 , 6 7 )}$ |
|  |  |  |  |
| Gross claims ratio | $77,9 \%$ | $79,8 \%$ | $78,3 \%$ |
| Gross cost ratio | $25,9 \%$ | $31,2 \%$ | $26,8 \%$ |
| Net loss ratio | $76,3 \%$ | $76,7 \%$ | $76,4 \%$ |
| Net cost ratio | $29,1 \%$ | $38,6 \%$ | $30,8 \%$ |

## NOTE 4 Intangible assets

Goodwill of NOK 219.4 million relates to the purchase of Vardia Norge and Nemi. The Group performs an impairment test on an annual basis or when there are circumstances which indicate that the carrying value of goodwill may be impaired. Intangible assets of NOK 62,9 million are mainly intangible assets added to the Group when purchasing Nemi, such as databases and customer relationships

## NOTE 5 Earnings (loss) per share

## Earnings (loss) per share

Earnings (loss) per share is calculated by dividing the result from operations on a weighted average of outstanding ordinary shares through the quarter, own shares deducted.

The Group has one category of potential shares that can cause dilution, stock options. Antidilutive potential shares are disregarded in the calculation of diluted earnings (loss) per share. As the group reported a loss in the three- and nine-months periods ending December $31^{\text {st }}, 2019$, as well as for the same periods in 2018, there is no difference between basic and diluted numbers of shares.

A total of 6190000 options have been awarded to key personnel. None of these were in the money as of 31.03.2020.

| $($ NOK 1,000) | Q1 2020 | Q1 2019 | FY 2019 |
| :--- | ---: | ---: | ---: |
| Net result incl. comprehensive income | $(26.559)$ | $(69.466)$ | $(92.092)$ |
| Basic earnings (loss) per share and diluted | $\mathbf{( 0 , 1 8 )}$ | $(0,52)$ | $(0,67)$ |

## NOTE 6 Bonds and other fixed-income securities

The value of the investment portfolio as of March $31^{\text {st }}, 2020$ was NOK 868 million, the majority (approximately $3 / 4$ ) invested in Norwegian money market funds and a smaller portion (approximately $1 / 4$ ) in Nordic investment grade bond funds. The funds are managed externally.

Note 7 Financial assets and liabilities
\(\left.$$
\begin{array}{lrrrrrr} & \begin{array}{c}\text { Fair } \\
\text { value } \\
\text { level }\end{array} & \begin{array}{r}\text { Book } \\
\text { value }\end{array} & \begin{array}{r}\text { Market } \\
\text { value }\end{array} & \begin{array}{r}\text { Book } \\
\text { value }\end{array} & \begin{array}{r}\text { Market } \\
\text { value }\end{array}
$$ <br>

Financial assets \& 2 \& 41.03 .2020 \& 31.03 .2020 \& 31.12 .2019 \& 31.12 .2019\end{array}\right]\)| 313 |
| :--- |
| Investments in shares and parts |
| Bonds and other fixed-income securities |


| Financial liabilities | Fair value level | $\begin{array}{r} \text { Book } \\ \text { value } \\ 31.03 .2020 \end{array}$ | $\begin{array}{r} \text { Market } \\ \text { value } \\ 31.03 .2020 \end{array}$ | $\begin{array}{r} \text { Book } \\ \text { value } \\ \text { 31.12.2019 } \end{array}$ | $\begin{array}{r} \text { Market } \\ \text { value } \\ \text { 31.12.2019 } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Subordinated loans | 2 | 151.356 | 151.356 | 151.323 | 151.323 |
| Other liabilities | 2 | 167.278 | 167.278 | 169.436 | 169.436 |
| Premium deposits from reinsurance companies | 2 | - | - | 0 |  |
| Liabilities in connection with direct insurance and reinsurance | 2 | 215.625 | 215.625 | 261.880 | 261.880 |
| Accrued costs and received unearned income | 2 | 106.445 | 106.445 | 138.385 | 138.385 |
| Total financial liabilities |  | 640.703 | 640.703 | 721.024 | 721.024 |

Investments in exchange traded funds (ETF) are valued based on quoted prices in active markets, classified as Level 1 in the valuation hierarchy. Other financial assets and liabilities are valued based on observable market data, classified as Level 2 in the valuation hierarchy. The Group has no financial assets or liabilities classified as Level 3 valuations, i.e. valued based on un-observable market data.

## Additional Financial Data

## Insr ASA Unconsolidated ${ }^{2}$

| Insr ASA Condensed Income Statement (NOK 1,000) |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Q1 2020 | Q1 2019 | FY 2019 |
| Premium income |  |  |  |
| Gross premium earned | 331.579 | 394.129 | 1.583.763 |
| Reinsurance share of premium | (125.631) | (164.909) | (651.500) |
| Premium earned for own account | 205.948 | 229.220 | 932.263 |
| Other insurance-related income | 38 | 741 | 4.561 |
| Net premium incl. other insurance related income | 205.986 | 229.961 | 936.824 |
| Claims |  |  |  |
| Gross claims incurred | (281.222) | (369.529) | (1.244.647) |
| Reinsurance share of gross claims incurred | 111.394 | 163.818 | 527.466 |
| Claims incurred for own account | (169.828) | (205.711) | (717.182) |
| Operating expenses |  |  |  |
| Sales costs | (34.670) | (61.736) | (218.104) |
| Insurance-related administration costs | (51.057) | (58.064) | (199.805) |
| Commission received | 26.667 | 26.285 | 134.861 |
| Total operating expenses for own account | (59.060) | (93.515) | (283.048) |
| Unexpired risk | 0 | 0 | 0 |
| Technical result | (22.902) | (69.265) | (63.406) |
| Non-technical result |  |  |  |
| Investment income | (1.272) | 4.758 | 9.469 |
| Interest income and other income | 1.055 | 1.630 | 4.839 |
| Interest expense and other expenses | (11.253) | (3.514) | (42.418) |
| Non-technical result | (11.469) | 2.874 | (28.109) |
| Result before tax | (34.371) | (66.391) | (91.515) |
| Tax | 0 | 0 | 0 |
| Net result | (34.371) | (66.391) | (91.515) |

[^2]Insr ASA Condensed Statement of Financial Position (NOK 1,000)

| ASSETS | $\mathbf{3 1 . 0 3 . 2 0 2 0}$ | $\mathbf{3 1 . 1 2 . 2 0 1 9}$ |
| :--- | ---: | ---: |
| Intangible assets |  |  |
| Goodwill | 205.709 | 205.709 |
| Other intangible assets | 62.870 | 57.404 |
| Total intangible assets | $\mathbf{2 6 8 . 5 7 9}$ | $\mathbf{2 6 3 . 1 1 3}$ |

Investments

| Investments in associates and joint ventures | 5.500 | 5.500 |
| :--- | ---: | ---: |
| Investments in shares and parts | 257 | 235 |
| Bonds and other fixed-income securities | 931.936 | 867.491 |
| Total investments | 937.693 | 873.226 |
| Reinsurance share of gross technical provisions |  |  |
| Reinsurance share of gross premium provisions | 228.127 | 269.061 |
| Reinsurance share of gross claims provisions | 385.086 | 389.956 |
| Total reinsurance share of gross technical provisions | 613.213 | $\mathbf{6 5 9 . 0 1 7}$ |


| Receivables |  |  |
| :--- | ---: | ---: |
| Receivables in connection with direct insurance and reinsurance | 531.375 | 567.197 |
| Receivables in connection with associates | 74.247 | 75.049 |
| Other receivables | 47.489 | 30.557 |
| Total receivables | $\mathbf{6 5 3 . 1 1 1}$ | $\mathbf{6 7 2 . 8 0 2}$ |


| Cash and cash equivalents | 52.392 | 202.628 |
| :--- | ---: | ---: |
| Plant and equipment | 11.761 | 13.098 |
| Total other assets | $\mathbf{6 4 . 1 5 3}$ | $\mathbf{2 1 5 . 7 2 6}$ |

Prepaid expenses and earned income not received

| Prepaid costs and earned income not received | 30.078 | 22.009 |
| :--- | :--- | :--- | :--- |
| Total prepaid expenses and earned income not received | $\mathbf{3 0 . 0 7 8}$ | $\mathbf{2 2 . 0 0 9}$ |


| Total assets | 2.566 .827 | 2.705 .893 |
| :--- | :--- | :--- | :--- |

Insr ASA Condensed Statement of Financial Position

| EQUITY AND LIABILITIES | $\mathbf{3 1 . 0 3 . 2 0 2 0}$ | $\mathbf{3 1 . 1 2 . 2 0 1 9}$ |
| :--- | ---: | ---: |
| Paid-in equity |  |  |
| Share capital | 118.534 | 118.534 |
| Share premium | 1.542 .267 | 1.542 .267 |
| Total paid-in equity | $\mathbf{1 . 6 6 0 . 8 0 1}$ | $\mathbf{1 . 6 6 0 . 8 0 1}$ |
|  |  |  |
| Other equity | $1.334 .821)$ | $(1.302 .488)$ |
| Other reserves | 9.185 | 9.076 |
| Provision for Natural Perils Fund | 36.648 | 38.686 |
| Provision for Guarantee scheme | 57.363 | 57.363 |
| Total equity | $\mathbf{4 2 9 . 1 7 6}$ | $\mathbf{4 6 3 . 4 3 9}$ |
|  |  |  |
| Subordinated loans | 151.356 | 151.323 |
| Technical provisions |  |  |
| Gross premium reserve | 629.148 | 675.779 |
| Gross claims reserve | 861.390 | 846.548 |
| Total technical provisions | $\mathbf{1 . 4 9 0 . 5 3 8}$ | $\mathbf{1 . 5 2 2 . 3 2 7}$ |

Accrued liabilities

| Pension liabilities | 3.013 | 3.013 |
| :--- | :--- | :--- |
| Total Accrued liabilities | $\mathbf{3 . 0 1 3}$ | $\mathbf{3 . 0 1 3}$ |

Financial liabilities

| Liabilities in connection with direct insurance and reinsurance | 215.625 | 261.880 |
| :--- | :--- | ---: |
| Other liabilities | 172.686 | 163.551 |
| Total financial liabilities | $\mathbf{3 8 8 . 3 1 1}$ | $\mathbf{4 2 5 . 4 3 1}$ |
|  |  |  |
| Accrued costs and received unearned income | $\mathbf{1 0 4 . 4 3 4}$ | 140.360 |
|  | $\mathbf{2 . 1 3 7 . 6 5 2}$ | $\mathbf{2 . 2 4 2 . 4 5 4}$ |
| Total liabilities | $\mathbf{2 . 5 6 6 . 8 2 7}$ | $\mathbf{2 . 7 0 5 . 8 9 3}$ |

## Glossary

This report contains Alternative Performance Measures (APMs). A description of these, with reconciliation to the accounts, is published on the company web page www.insr.io/investor-relations.

Available capital: Capital available for solvency purposes, determined under regulatory rules

Solvency capital requirement (SCR): The amount of capital the company is required to hold to fulfil regulatory requirements under Solvency II. The Standard formula is used to calculate SCR.

Solvency ratio: Available capital / Solvency capital requirement

Vintages: Policies written in prior underwriting years.

Underwriting year: The year commencing with the effective date of a policy or with the renewal date of that policy.

Portfolio: Sum of annualised premium for all insured as of given date

Written premium: Total premium on policies issued during a specific period

Earned premium: premium recorded during a specific period based on the ratio of the time passed on the policies to their coverage period

Net / For own account (f.o.a.): Net of reinsurance

Net earned premium: premium for own account, i.e. after deducting premium shared with reinsurers

Technical result: Result before return on investment, other income, other costs and taxes

Gross underwriting result: (1-Gross combined ratio) * Gross premium earned

Net underwriting result: (1-Net combined ratio) * Earned premium f.o.a.

Gross loss ratio: Gross claims incurred / Gross premium earned

Gross cost ratio: Sales and administration costs / Gross premium earned

Gross combined ratio: Gross loss ratio + Gross cost ratio

Net Loss ratio / Loss ratio f.o.a.: Claims incurred f.o.a. / Earned premium f.o.a.
Net Cost ratio / Cost ratio f.o.a.: Administration costs f.o.a. / Earned premium f.o.a.
Net Combined ratio / Combined ratio f.o.a.: Loss ratio f.o.a. + Cost ratio f.o.a.

Unexpired risk (previously termed non-adjusted risk): The excess risk, if expected claims and claims handling costs for future claims related to insurance contracts effective at the reporting date exceed the unearned premium reserves.

Disclaimer
This report may contain forward-looking statements, which are based on our current expectations and projections about future events. The terms "anticipates", "assumes", "believes", "can", "could", "estimates", "expects", "forecasts", "intends", "may", "might", "plans", "should", "projects", "will", "would" or, in each case, their negative, or other variations or comparable terminology are used to identify forward-looking statements. All statements other than statements of historical facts included in this report, including statements regarding our future financial position, risks and uncertainties related to our business, strategy and our plans and objectives for future operations, may be deemed to be forward-looking statements. By their nature, forward-looking statements involve known and unknown risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. Forward-looking statements are not guaranteeing future performance. You should not place undue reliance on these forwardlooking statements. In addition, any forward-looking statements are made only as of the date of this report, and we do not intend and do not assume any obligation to update any statements set forth in this report.

## Financial Calendar

Ordinary General Meeting
20.05.2020

## Investor Contact

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[^0]:    $\left.{ }^{*}\right)$ The report presents the continued business, segment Norway. Historic figures have been restated.

[^1]:    ${ }^{1}$ Passenger car premium in Norway, both private and commercial customers, as reported to FNO, indexed to Q4 '17.
    ${ }^{*}$ ) Restated, excluding discontinued business in Denmark

[^2]:    ${ }^{2}$ These unconsolidated figures include both continued and discontinued operations.

